

9

BUSINESS SKILLS

Extensive experience in maritime patrol and resupply operations

Adept at forging strong relationships with clients and business partners

Career management, capability planning and staff development

Competent, resourceful and calm operator that instills confidence

Genuine passion for standout customer service and teamwork

Innovative at developing systems adaptable to changing environments

Proven ability to motivate colleagues to exceed company goals

Value achievement and results over process and presentation

Well-developed communication and interpersonal skills

CLIENT NAME

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GAWLER (PATROL BOAT)

The Gawler is one of fifteen Royal Australian Navy vessels tasked to provide surveillance of coastal and offshore areas of Australia in support of the Civil Surveillance Program.

This program sees the Gawler contributing to fisheries protection, customs, immigration and drug law enforcement operations.

Operations Manager

Joined this dynamic business to oversee the day-to-day running of the ship. Responsible for navigation, operations, emergency services, human resources, occupational health and safety standards, and compliance.

Managed a staff of 12 specialists, with responsibility for pay, employment conditions, career counseling, training, morale and performance appraisals. Led the team on live deployments in foreign waters where lives were at risk on a daily basis.

Highlights

Personally briefed the General Manager to keep him abreast of operational activity, taking over his duties during absences. Established a reputation for being approachable and collaborative with a willingness to extend assistance beyond the scope of my role. Received Outstanding Achievement Award from the CEO of the Northern Headquarters. This award was rarely given and was held in the highest regard.

Provided around-the-clock surveillance support to several high profile international projects and large-scale exercises.

Built strong relationships with staff. Commended for my ability to motivate staff and get the job done well, ahead of schedule.

Recently promoted to the position of Operations and Training Manager with the Sea Training Group on the back of my success as the Operations Manager onboard Gawler. This appointment reports to the managing Director and has the mandate to oversee compliance with Navy's operating procedures across ocean-going vessels.

WESTRALIA (RESUPPLY SHIP)

The Westralia is the largest ship in the Royal Australian Navy and is one of two vessels providing support services to the Navy's ships. Developed and implemented operational procedures and processes that achieved very high levels of efficiency.

Capable of carrying over 25,000 tonnes of fuel, food, water, stores and ammunition, the Westralia is able to replenish two ships at a time by day or night.

Operations Officer

Took up this second-in-charge role at the invitation of the General Manager. Managed operational planning, emergency response services and ship security.