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MANOORA COMMAND AND CONTROL SHIP

Commissioned in 1994, the Manoora is one of two command and control vessels in the Royal Australian Navy whose primary role is to provide communications to embarked forces and support up to 450 troops, vehicles and equipment.

The ship has been involved in numerous multi-national Defence operations and exercises, most recently in the Middle East and the Solomon Islands.

IT Manager

Came onboard this leading vessel to oversee the IT systems and infrastructure for 300 users. Responsibilities included managing the standard operating environment, networks and email system to ensure all software and hardware were fully operational at all times.

Appointed team leader of a help desk for secret and restricted networks, ensuring data connectivity, security and service level agreements were maintained at all times. Liaised with contractors on updates for network systems and applications to meet customers' needs.

Developed, coordinated and conducted on-the-job training for staff and superiors to achieve ensure requisite competency standard were met. Mentored staff, counseled team members and assessed performance. Encouraged an equitable workplace and ensured adherence to occupational health and safety standards.

Highlights

Deployed to the Persian Gulf and Solomon Islands on Defence operations to maintain communication and IT systems at a high state of readiness.

Ensured business-critical information was dispatched and received within tightly defined time frames.

Managed the changeover of the email platform from Pegasus to Lotus Notes in a remote location. Worked double shifts for 3 weeks to resolve problems despite limited access to the project rollout team and technical publications.

INDUSTRY EXPOSURE

- Network administration
- IT systems management
- Relevant and Current IT Skills
- Satellite communications
- Product development, testing & trials
- Customer relationship management
- Training & workplace assessment
- Operations management

Assisted in a pilot project for a new, complex satellite communication system that provided real-time connectivity with a multinational taskforce.

Participated in the handover and trials with the supplier. Worked with numerous specialists to setup, troubleshoot and monitor the system.

CERBERUS ACADEMY

Based in Victoria, Cerberus is the Royal Australian Navy's largest training establishment. Initially Setup to provide training for naval personnel, the Academy has since expanded its reach and now provides training to the Army and Air Force as well.